

Fire Code Update FAQ

Q: When do I need to complete the code update?

A: You need to complete this quiz before January 13, 2025.

Q: If I do not complete the quiz for the code update by January 13 2025, what will happen?

A: All of your Fire certifications will be terminated along with the DOP. To reactivate these certifications, you will need to complete the code update quiz and pay a reinstatement fee. If your DOP is terminated due to non-compliance with the code update requirement, your employer will need to apply for a new DOP.

Q: Where can I find the quiz?

A: Login into council connect, under tab “courses/exams” click under course tab and under course/exam code id enter **824260** and click search. ***Important note doesn't fill the other boxes just the course id and search.**

Q: Where are the resources to complete the quiz?

A: In your quiz you will have a link with the resources and the video.

Q: What is the passing mark?

A: Passing mark for the quiz is 80% or above. You may make multiple attempts at passing the quiz.

Q: The quiz is not saving my progress what can I do?

A: Please clear your cache in Google Chrome. Doing so will resolve the problem, and we suggest using Chrome as the browser for this quiz.

Updated on June 25, 2024

Q: Do I need to report when I finish the quiz?

A: You do not need to notify us when you complete the quiz, as we will have access to this information internally. Marks will be entered on a weekly basis, and you will get notification when quiz mark is entered in your council connect account.

Q: Do I get continue education credits?

A: Yes, when you complete the quiz, 5 continuing education credits will apply. Every week, when we run the report to enter the completion and meet requirement is when the credits will be added in your account. Marks and credits will be entered on a weekly basis.

Q: I am a Fire Safety Codes Officer applicant; do I have to complete the code update quiz as well?

A: Yes, you will need to complete the code update quiz.

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